

# d.a.t.s

*Dickens Assessment & Training Services*



## COMPANY PROFILE 2025

Dickens Assessment and Training Services (DATS) is a Registered Training Organisation, with branches in Sydney, Coffs Harbour and Brisbane. DATS provides quality assured and nationally recognised training within the civil construction industry.



# Overview

Since 2007, Dickens Assessment and Training Services (DATS) has proudly delivered **quality training and assessment across Queensland and New South Wales. As a privately-owned Registered Training Organisation (RTO), we specialise in empowering professionals in the Building and Construction Industry through comprehensive, industry-relevant courses within the Vocational Education and Training (VET) sector.**

Our expertise includes on-site and site-specific training, with full Verification of Competency available in all courses. We offer flexible services throughout QLD and NSW, with modern training facilities located in Pinkenba (QLD), Coffs Harbour (NSW), and Macquarie Park (Sydney, NSW). Access to plant and equipment enhances the practical, hands-on nature of our programs.

Successful completion of our nationally accredited courses provides a recognised certification valued across Australia (note: state licensing requirements may vary). Our courses feature both training and assessment phases, ensuring robust, job-ready skills.

‘DATS provides quality training’

‘We specialise in on-site and site-specific training’



# Courses

## RII Accredited Courses

- RIIHAN203E-Conduct lifting operations
- RIIHAN301E-Operate elevating work platform
- RIIHAN305D-Operate a gantry or overhead crane (remote control)
- RIIHAN307E-Operate a vehicle loading crane
- RIIHAN308F-Load and unload plant
- RIIHAN309F-Conduct telescopic materials handler operations
- RIIMPO315E-Conduct tractor operations
- RIIMPO316E-Conduct self propelled compactor operations
- RIIMPO317F-Conduct roller operations
- RIIMPO318F-Conduct civil construction skid steer loader operations
- RIIMPO319E-Conduct backhoe/loader operations
- RIIMPO320F-Conduct civil construction excavator operations
- RIIMPO321F-Conduct civil construction wheeled front end loader operations
- RIIMPO322E-Conduct civil construction tracked front end loader operations
- RIIMPO323E-Conduct civil construction dozer operations
- RIIMPO324F-Conduct civil construction grader operations
- RIIMPO325E-Conduct civil construction scraper operations
- RIIMPO326E-Conduct water vehicle operations
- RIIMPO337E-Conduct articulated haul truck operations
- RIIMPO338E-Conduct rigid haul truck operations
- RIIVFH201E-Operate a light vehicle
- RIIVFH305F-Operate and maintain a four wheel drive vehicle
- RIIVFH304E-Conduct tip truck operations
- RIIVHS202E-Enter and work in confined spaces
- RIIVHS204E-Work safely at heights
- RIISAM203E-Use hand and power tools

## TLI Accredited Courses

- TLIA1001-Secure cargo
- TLID0015-Load and unload goods/cargo
- TLID0020-Shift materials safely using manual handling methods
- TLIF0009-Ensure the safety of transport activities (Chain of responsibility)
- TLIF2010-Apply fatigue management strategies

## High Risk Work Licence Courses

- CPCCLDG3001-Licence to perform dogging
- CPCCLBM3001-Licence to operate a concrete placing boom - QLD
- CPCCLHS3001-Licence to operate a personnel and materials hoist
- CPCCLHS3002-Licence to operate a materials hoist
- TLILIC0003-Licence to operate a forklift truck
- TLILIC0004-Licence to operate an order picking forklift truck
- TLILIC0005-Licence to operate a boom-type elevating work platform (boom length 11 metres or more)
- TLILIC0020-Licence to operate a slewing mobile crane (over to 100 tonnes)
- TLILIC0021-Licence to operate a slewing mobile crane (up to 100 tonnes)
- TLILIC0022-Licence to operate a slewing mobile crane (up to 20 tonnes)
- TLILIC0023-Licence to operate a slewing mobile crane (up to 60 tonnes)
- TLILIC0024-Licence to operate a vehicle loading crane (capacity 10 metre tonnes and above)
- TLILIC0040- Licence to operate a non-slewing mobile crane (greater than 3 tonnes capacity)

## Additional Courses

- AHCMOM213-Operate and maintain chainsaws
- AHCPKM205-Fell small trees
- AHCMOM207-Conduct front-end loader operations
- AHCMOM208-Conduct excavator operations
- AURTGA001-Drive and manoeuvre trailers
- CPCWHS1001-Prepare to work safely in the construction Industry (White Card)
- MSMWHS216-Operate breathing apparatus
- MSMWHS217-Gas test atmospheres
- PMASUP236-Operate vehicles in the field
- PUAFER005-Operate as part of an emergency control organisation (Fire Warden)
- PUAFER006-Lead an emergency control organisation (Chief Warden)
- PUAFIR210-Prevent injury
- PUASAR022-Participate in a rescue operation
- UETDREL006 Work safely in the vicinity of live electrical apparatus as a non-electrical worker
- Work near overhead powerlines\*

\*Non-accredited



# Qualifications

## **RII30820 - Certificate III in Civil Construction Plant Operations**

(User Choice funding available in QLD and Smart and Skilled funding available in NSW)

This nationally recognised qualification will appeal to anyone currently employed or wanting to be employed in the civil construction industry. This course provides training in the practical and technical skills required in a civil construction environment, using a broad range of skills, in a wide variety of situations.

Certificate III in Civil Construction Plant Operations is conducted as on the job training. The training will take place on-site for both the theory and practical components. The structure of this qualification will be negotiated to meet the operational requirements of the business and will include scheduled face to face visits from a trainer who will also provide ongoing support and mentoring via email and telephone for the duration of the program, as well as scheduled training days during which time the student's training progress will be monitored and recorded. Ongoing assessments will be conducted throughout the program and may include completion of activity workbooks, actual or simulated workplace activities, observation of skills and knowledge applied within the workplace, written tests, research projects and informal / formal questioning.

There are no entry requirements for this qualification.

**As a Government, Skills Assure Identifier in Queensland, DATS currently holds User Choice funding for RII30820 Certificate III in Civil Construction Plant Operations and is also a Smart and Skilled approved provider in NSW. This means the training provided by DATS is funded to our eligible clients and is delivered through an apprenticeship pathway.**



‘DATS ensures you/your staff are supported through our training’



# Information

## VERIFICATION OF COMPETENCY

Verification of Competency (VOC) is a method of assessment that assists employers to meet WHS requirements and ensure staff are competent to operate equipment or perform a task. National WHS harmonisation laws, effective since January 2012, have brought greater importance to employer's due diligence and obligation to ensure an individual has 'current competency'.

Assessing for VOC enables businesses to confirm that their employees are competent in their skills and using equipment. It is commonly used in many industries for pre-employment checks, contractual arrangements, or site requirements.

No longer is just holding a ticket or qualification enough for an employer to determine an individual is competent. VOC enforcement is new for industry and is subject to interpretation. Working with industry leading clients, DATS has developed a formal process that allows for flexibility to meet our clients' needs whilst maintaining a high standard of assessment. Assessors are industry experts holding all relevant qualifications combined with years of experience.

## OUR TRAINERS

Our trainers and assessors, led by Malcolm Dickens, have over 40 years of combined experience and all courses been delivered to the highest standard to meet strict government regulations, WHS standards and site-specific requirements.

Our trainers and assessors are experienced hands-on people. They have a proven track record in working across all levels of learner competency within all Industries. They hold the required Vocational Training and Assessment Qualifications and licences with relevant and current industry experience in the areas they train and assess in. Our trainers and assessors continue to develop their Vocational Education and Training (VET) knowledge and skills as well as their industry currency.

## OUR EXPERIENCE AND CLIENTS

We provide training across Queensland and New South Wales. We can assist to develop the skills of locally based teams and increase safety awareness at your workplace. On-site training also has additional benefits. Your staff will be training in an environment that they are accustomed, where they are familiar with the equipment and able to put their skills to use immediately on-site. Downtime and travel and accommodation expenses are reduced, allowing an entire team to attend the course together.

## OUR CLIENTS

DATS has provided training programs to industry leaders across a broad range of industry sectors. Recent clients include:

- CPB BAM Ghella UGL JV - Cross River Rail
- MPC Kinetic
- John Holland CPB Ghella JV - Sydney Metro project
- Lend Lease Bouygues JV - NorthConnex
- John Holland -Airport Link
- Acciona Ferrovia - Harwood Bridge
- Fulton Hogan
- CPB Contractors
- Department of Defence
- Acciona Ferrovia JV CTP Sydney Metro West
- Ferrovia Gamuda JV Coffs Bypass

**We have many more happy clients,  
big and small. Phone us to have a chat.**



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## LOCATIONS

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